

**News release**

**Gambia Bird Airlines operations update**

**Suspension of commercial flight operations**

**Tuesday 30<sup>th</sup> December 2014:** Gambia Bird Airlines has suspended commercial flight operations until further notice. This operational decision is effective as of today.

We wish to express our sincere regrets for disrupting the travel plans of those of our esteemed guests who are booked on the suspended flights. We further wish to confirm that we will provide a full refund of all tickets purchased prior to today's flight suspension.

Furthermore, Gambia Bird Airlines wishes to reaffirm that we will comply with all our obligations and that we will provide all necessary support services to passengers affected by the flight suspension. All passengers holding a valid ticket are kindly asked to contact their respective travel agency for further advice and information or to get in touch with Gambia Bird Airlines' Customer Relations at [crm@gambiabird.com](mailto:crm@gambiabird.com) or call:

Banjul +220 690 0909  
Accra + 233 303 93 46 93  
Dakar +221 33 889 4319  
Barcelona +34 971 222 292  
London +44 (0) 12 93 822 922

Gambia Bird Airlines would like to take this opportunity to thank our customers for their continued confidence in our services, and our staff for their passion and dedication. In addition, we would like to express our honest and sincere apologies for any inconvenience and reaffirm our commitment given to passengers, personnel, partners and authorities.

**Ends**